Privacy Policy

Privacy Policy

Effective Date: 1 July 2026

At **RAVE – Roo Audio Visual Equipment**, we respect your privacy and are committed to protecting any personal information you provide through our website. This policy outlines how we handle your personal information in compliance with the South African Protection of Personal Information Act (POPIA).

Information We Collect

We may collect:

- Name
- Email address
- Phone number
- Company name (if applicable)
- Event details submitted through our quotation form

How We Use Your Information

Your information is used to:

- Respond to quotation requests
- Communicate regarding your event
- Provide our services
- Improve our customer experience

We do **not** sell or rent your personal information to third parties.

Data Security

We take reasonable steps to protect your information from unauthorized access or disclosure.

Your Rights

Under the protection of personal information Act (POPIA), you may:

- Request access to your personal information.
- Request correction of inaccurate information.
- Request deletion of your information where legally permitted.
- Withdraw consent for marketing communications at any time.

Cookies

Our website may use cookies to improve browsing performance, remember user preferences and analyse website traffic. You can disable cookies through your browser settings if preferred.

Contact Information

If you have any questions regarding this Privacy Policy, please contact us:

RAVE – Roo Audio Visual Equipment
📧 info@rooaudiovisual.com
🌐 rooaudiovisual.com